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Dec.6,2004

In regards to the email sent Dec. 2, 2004 from Jim Crover, RPF Scaling Policy Forester, B.C. Ministry of Forests titled "Advisory note for weigh scale operators"- duplication of weigh scale ticket numbers at some sites.

The Ministry email stated:

"Write behind caching" is a feature of a number of computer operating systems in use. If the feature is not functioning properly, it may result in the loss of data."

There have been no occurrences of duplicated ticket numbers in PacWeigh Forestry reported to Pacific Industrial Scale Ltd. We have taken extensive steps in both our application development and database integrity rules to ensure that duplication of ticket numbers for a site ID cannot occur.

As per a discussion with Jim Crover, the following is an acceptable test for duplication of tickets.

Test Procedure:

1. Note the last ticket number of the day.
2. Shutdown using normal procedure for your end of day.
3. At the start of the next day or shift, verify the next ticket number is not a duplicate

If the above test procedure doesn't produce a duplicate ticket number, you can report that your operating system is functioning correctly. If a duplicate ticket number occurred you should contact your IT department or Pacific Industrial Scale Ltd. for further assistance.

Pacific Industrial Scale recommends always keeping up to date with the latest updates for the operating system.

If you require further information or details, please contact Pacific Industrial Scale at 604-273-9401 and ask for the computer department.

Regards,

Pacific Industrial Scale Ltd.